

NC SAVAN Information

Write down the following information and keep in a safe place:

Offender name

Offender custody number

Your four-digit PIN

Notes:

What is the VINE Service?

The NC SAVAN program uses a service called VINE to provide automated information and notification.

What do I do if I forget my PIN?

Call the 24/7 toll-free number for assistance at 1-877-627-2826.

Where do I get the offender's custody identification number?

You can visit www.ncsavan.org to obtain an offender ID or call 1-877-627-2826.

Do not depend only on the NC SAVAN service or any other single program for your protection. Make this service part of your safety plan. If you feel you may be at risk, please contact your local victim service provider or law enforcement agency to develop a safety plan.

North Carolina SAVAN Program

Statewide Automated Victim
Assistance
and Notification

*Offering a means and an opportunity to
access information and notifications*



1-877-NC-SAVAN

Toll-free (1-877-627-2826)

TTY 1-866-847-1298

Online Information and Registration:

www.ncsavan.org

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Quick Guide

How to Register

1. For custody status notification about offenders in jail, in prison, for custody status notification on probation, post-release supervision, or on parole, please visit www.ncsavan.org or call 1-877-627-2826 (toll-free).
2. When you are registering for telephone notification, you will be asked to create a PIN (Personal Identification Number). Enter a four-digit number that will be easy for you to remember, but a series of numbers that the offender or others may not know. Write the PIN on the back of this brochure. You will be asked to enter the PIN when you receive a call.
3. E-mail notifications do not require a PIN. To register for e-mail notification please visit www.ncsavan.org or call 1-877-627-2826 (toll-free) and press zero (Ø) to speak with an operator.
4. Information regarding your offender's custody status is available in any language through the 24/7 toll-free line. However, notification is offered in English and Spanish language only.

TOLL-FREE 1-877-627-2826

TTY 1-866-847-1298

1-877-NC-SAVAN

What will NC SAVAN do for me?

The NC SAVAN program (Statewide Automated Victim Assistance and Notification) offers a means and opportunity to access information and receive automated notification. This 24/7 service is free and anonymous.

Offender Information:

The NC SAVAN program receives and integrates offender information from county jails and the Department of Public Safety (prison, probation and parole). A victim can access this information through a public Web site or by phone.

Notification Service:

A victim can register by phone or through a Web site to receive automated phone and/or e-mail notifications. To learn about the NC Crime Victim's Rights Act and what notifications you can receive, visit www.ncsavan.org.

Victim Services Information:

The NC SAVAN program links to and informs victims of national and statewide victim notification services and crime victim services. To learn more about your options and services available, please visit www.ncsavan.org.

IF YOU ARE CONCERNED ABOUT REGISTERING AGAINST THE CORRECT OFFENDER WHO IS IN CUSTODY (JAIL OR PRISON), YOU MAY WANT TO ACCESS THE NCSAVAN WEB SITE WHERE A PICTURE OF THE OFFENDER MAY BE AVAILABLE

www.ncsavan.org